

New Client Packet Checklist:

Welcome to Nest Psychological Services, PLLC. Full completion of this packet will enable us to provide you with the best possible service. This packet takes about 45 to 60 minutes to complete.

To enable us to provide you with the best care possible, please be sure to fill out all page's front and back and initial each page prior to the initial intake appointment or your appointment will need to be rescheduled. You may submit paperwork via fax, email, mail, or in person.

Please provide the following prior to your child's first appointment.

- Insurance card
- Guardian's Driver's License or Photo ID
- Any additional medical records or notes you may have from previous practitioners
- School evaluations for special education services and IEP
- Custody Agreements if applicable
- Copay or other payment required by your insurance company

Please note the following:

- All forms must be signed by the child's <u>legal guardian</u>. If there is a custody agreement in
 place, a copy of the agreement must be provided to our offices prior to the first
 appointment. Written consent must be given by both custodians if required in the custody
 agreement in order for the child to receive services. If services are court ordered, a copy
 of this order must be provided prior to the first appointment.
- Client Registration (next page) must be filled out completely. The date of birth of the
 insurance policy holder is required to submit insurance claims. If you do not have this
 information, we cannot bill your insurance. You would then be held responsible for
 charges that your insurance would otherwise cover.
- Please complete this packet in its entirety. This will help your practitioner understand more about your child's visit.
- The Authorized Release of Protected Information is the last page of the packet. Please
 fill in your child's name and date of birth and the name and demographic information of
 the person or entity with whom you wish to share your information.
- Please review and check that <u>each page</u> has been <u>signed and initialed</u>.

Thank you for your cooperation and patience in filling out these forms to help us better understand your needs and bill your insurance correctly.

We appreciate the opportunity to serve you.



Today's Date:	Date of Birth		
Child's Full Name:			
Sex: □ Male □ Female Gender	Identity: Same as Sex Transgender Male		
☐ Transgender Female ☐ Transge	ender (as non-binary) □ Non-binary □ Two-Spirit		
☐ Questioning/not sure ☐ Other			
Pronouns: ☐ He/Him ☐ She/Her ☐ T	Γhey/Them □ Not Selected		
Child's Home Address:			
	State:		
Zip			
Do we have authorization to send	mail to the address listed above? □ Yes □ No		
Parent/Guardian:			
Home phone:	Cell phone:		
Work phone:	Email:		
Do we have authorization to leave	voicemails, texts, and emails to the contacts listed above?		
☐ Yes ☐ No			
Parent/Guardian:			
Home phone:	Cell phone:		
Work phone:	k phone:Email:		
Do we have authorization to leave	voicemails, texts, and emails to the contacts listed above?		
□ Yes □ No			
School Name:	Grade Level:		
Child's Primary Physician:	Phone:		
Emergency Contact Name:	Phone:		
Is there a custody agreement in pla	ace? Yes/No.		
If yes, please explain and provide	required documents:		



INSURANCE. All Items III tills section must be comp	neteu to bili your mourance
Policy Holder's Full Name:	DOB:
Relationship to Client:	<u></u>
Home Address:	Phone:
Employer and Address:	Phone:
Primary Insurance:	
(Aetna Private/Corporate or Sentara Only)	
ID #	
Group #	
Mental Health Phone #	

OFFICE HOURS

Our office hours are by appointment only and vary in order to serve individuals across multiple locations. You may reach our office by phone at (540) 250-0582 to schedule an appointment. If we are unavailable, you may leave a message on our confidential voice mail box, and someone will return your call as soon as possible. Do not leave messages if you have a psychiatric emergency; please call ACCESS at (540) 961-8300, dial 911, or go to the Emergency Room.

COMMUNICATION

It is our normal practice to communicate with you about health matters, such as appointment reminders, using the home address and daytime phone number you provided when you scheduled your appointment. You have the right to request that our office communicate with you in a different way.

Please DO NOT provide phone numbers if you do not wish for us to leave messages. If a phone number is provided as a form of contact, the front office will leave a message at that number.

FINANCIAL/INSURANCE

As a courtesy, we will bill your insurance company if it is an in-network carrier with our office. All payments and/or co-payments are due at the time of each appointment. If you have not met your deductible, the full fee is due at each session until the deductible is satisfied. If your insurance company denies payment or does not cover services, we request that you pay the balance due at that time. If the balance is not paid after 45 days, it will be charged 1.5% interest/month (18% APR). If the account is overdue and turned over to our collection agency, the client or responsible party will be held responsible for collection fees charged to our office to collect the debt owed. Our office accepts personal checks, cash, Discover, Visa, and MasterCard-HAS account cards(not American Express). A returned check fee of \$35.00 will be charged. If we receive more than one returned check from an individual, we may refuse future payment by check.



FEES FOR SERVICE

Initial Intake (45-55 minutes)	\$150.00
Psychological Assessment Services (55 minutes)	\$150.00
Psychological Evaluation Services (55 minutes)	\$150.00
Developmental Evaluation Services (55 minutes)	\$150.00
Educational Assessment Services (55 minutes)	\$100.00
Individual Parent Coaching Session (30 minutes)	\$70.00
Phone Consult (Brief <20 minutes)	\$35.00
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Phone Consults (30 minutes)	\$70.00
Phone Consults (55 minutes) "	\$120.00

Additional Fees for Services assessed according to your hourly rate:

- Extended appointments
- Telephone calls or email responses lasting longer than 5 minutes
- Consultation with another paid professional (with your prior approval)
- Professional correspondence to or about a client
- Letters, Documents, Records requests

A 6% finance charge will be added on any unpaid balance within 30 days from time of first invoice. If your account is left unpaid after termination of services and it goes to a collection agency, you will be responsible for any legal fees to obtain the unpaid balance. You will also be responsible for a \$25 charge to cover handling fees on any checks returned for insufficient funds. Nest Psychological Services will attempt to collect any account balance up to 90 days. If no attempt to pay on balances is made, the account balance will be turned over to a collection agency. Clients agree to pay a collection fee of 30% to principal balance. No psychological evaluation reports will be released without payment in full of services.

Clients are responsible for obtaining accurate information from insurance carriers as to deductible, co-payments, and pre-certification. Any errors in information received, resulting in a balance owed to provider, will be the responsibility of the client to pay. Clients are also responsible for becoming aware of any changes in their coverage and notifying their psychologist. Co-payments are due when services are rendered. Clients are ultimately responsible for fee payment, regardless of coverage. Your signature below authorizes your insurance company to pay Nest Psychological Services, PLLC/ Heidi Hawkins directly for their share of fees. A 3.5% fee will be collected for credit card payments. Your signature below authorizes Nest Psychological Services, PLLC to charge the credit or debit card on file for fees and balances for services. For private pay clients a \$500 deposit is due upon intake and scheduling of evaluation sessions with the remainer due upon conclusion of results. All remaining balance must be paid before the results report will be released.



Court Action/Legal Fees:

Clients are discouraged from having their psychologist subpoenaed. Even though you are responsible for the testimony fee, it does not mean that my testimony will be solely in your favor. I can only testify to the facts of the case and to my professional opinion. If services are requested or subpoenaed, the following fees are in effect:

Preparation time (including submission of records): \$500/hr Phone calls: \$500/hr

Depositions: \$500/hr

Time required in giving testimony: \$800/hr Mileage: \$0.55/mile Time away from office due to depositions or testimony: \$800/hr

All attorney fees and costs incurred by the psychologist as a result of the legal action.

Filing a document with the court: \$500

The minimum charge for a court appearance: \$3,000 per day

A fee of \$3,000 is due at the time subpoena is received due to the need to hold the date of testimony regardless of a change in date or if testimony is not needed. This fee is nonrefundable if the date changes for any reason. If a subpoena or notice to meet attorney(s) is received without a minimum of two week notice there will be an additional \$1,000 "Express" charge. Also, if the case is reset with less than 72 business hours notice, then the client will be charged an additional \$1,000. Finally, all fees are doubled if the psychologist had plans to go out of town.

NO SHOW AND LATE CANCELLATION POLICY

Please contact our office within 24 hours if you are not able to make your appointment. If you do not show for a scheduled appointment or cancel with less than 24 business hours' notice, a <u>NO SHOW/LATE CANCELLATION FEE of \$75.00</u> will be charged for the cost of the missed appointment if permitted by your insurance company. This cost is not covered by insurance and is your responsibility and must be paid in full before your next appointment. If a second appointment is missed without canceling with a 24-hour notice, your provider will speak with you about future appointments. If a third appointment is missed your provider may not be willing to reschedule with you depending on your situation.

AUTHORIZATION

Initial

I authorize treatment deemed necessary by Nest Psychological Services, PLLC Practitioners. I authorize Nest Psychological Services to release to my health plan any and all information which deemed necessary regarding my care and treatment to ensure prompt payment of all charges for services provided. I hereby assign the payment for all insurance benefits to Nest Psychological Services, PLLC for any and all charges incurred in connection with services provided to me. I also consent to a copy of this authorization and assignment being used in place of the original.

I understand fully that I remain responsible to pay Nest Psychological Services, PLLC for all charges not paid by either my insurance companies and/or employer, subject to the rules of any federal or state health insurance program such as Medicaid, or to other contractual provisions that may limit a patient's responsibility to pay for medical costs and services. Payment shall be due at the time of the appointment or within thirty days of receipt of a statement.

Signature of client (or person acting for client) _	
Date	



parent or guardian (please circle cagree to comply with the following	•	/ 1 !! !!
	te that you have read, understand a	and accept each
•	none consultations MUST be schedule ance billable and must be pre-paid at ute and 55-minute appointments.	
	neduled phone calls are not possible of will be directed to emergency services	
I understand that all winsurance billable.	ritten correspondence requires pre-pa	ayment and is not
I understand that writte the date it is needed by contacting	n correspondence must be requested g the office.	7 business days prior to
I understand that all ou insurance billable.	ut of office appointments require pre-p	payment and are not
	the above guidelines in order for my order f	
Signature	Date	

__Initial



UNDERSTANDING PSYCHOLOGICAL EVALUATIONS AND INFORMED CONSENT

It is important for you to understand what services are about and what you may expect. Please read this material carefully and ask the provider to explain anything that is unclear to you.

What is a Psychological Evaluation?

A psychological evaluation is a comprehensive assessment conducted to understand a child's cognitive, emotional, and behavioral functioning. It involves a series of standardized tests, interviews, and observations to gather information about the child's mental health, learning abilities, and social interactions. The evaluation helps identify strengths and weaknesses, diagnose potential disorders, and develop tailored intervention plans. By providing a detailed understanding of the child's needs, a psychological evaluation supports parents, educators, and healthcare providers in promoting the child's overall well-being and development.

The Risks:

While psychological evaluations are generally safe and beneficial, there are some potential risks to consider. One risk is the possibility of misdiagnosis, which can lead to inappropriate or ineffective treatment plans. The evaluation process might also cause stress or anxiety for the child, especially if they find the tests challenging or feel pressured to perform well.

How an evaluation works?

Evaluations will involve several steps.

First, an intake will occur to review the child's full history, current concerns, and to develop an assessment plan.

You will then be scheduled to bring the child to in person appointments for formal assessment using individualized assessment instruments and techniques.

Following in person assessments, questionnaires may be sent to guardians and/or teachers for additional input and data collection.

Once all assessments and data is received and obtained, a review of results session will be scheduled. This typically follows 3-6 weeks after the final in person assessment session. During the review session, diagnostic conclusions and recommendations will be discussed and a final report documenting full results will be sent.

CONFIDENTIALITY AND EMERGENCY SITUATIONS

Your verbal communication and clinical records are strictly confidential except for situations covered in the Notice of Privacy Practices. Please note that confidentiality cannot be guaranteed if you use electronic communications with practitioners or office staff. This includes e-mail, instant messaging, social media and text. In addition, we will protect your privacy in public. We will not communicate with you in public unless you initiate contact nor disclose that you are a client. If an emergency situation for which the client or their guardian feels immediate attention is necessary, the client or guardian understands that they are to contact ACCESS services at (540) 961-8400, CONNECT at 1-800-284-8898, emergency services (911), or proceed to the nearest Emergency Room for assistance. Nest Psychological Services, PLLC providers are not on-call. Our Clinicians will follow up those emergency services with standard services and support to the client or the client's family.

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For this reason, if you want your provider to release information about your participation in services, you will be asked to sign a "Release of Information." The law does provide exceptions to client confidentiality where information may be released without your consent:

- 1. In the event of a medical emergency information deemed necessary for treatment may be released.
- 2. In the event of a threat of harm to oneself or someone else, if that threat is perceived to be serious, the proper individuals must be contacted. This may include the individual against whom a threat is made.
- 3. In the event of suspected abuse of a child, dependent adult or elder, the proper authorities must be contacted. The abuse does not have to be personally witnessed by the provider.
- 4. If you register a complaint with the Virginia Department of Health, information will be released as requested or required by the State to resolve the issue.
- 5. If ordered by a judge or other judicial officers, information regarding your treatment may be disclosed.
- 6. In the event of a client's death or disability, information will be released as authorized by the client's personal representative or beneficiary.
- 7. A provider is not required to treat as confidential a communication that reveals the contemplation or commission of a crime or harmful act.
- 8. Evidence that a minor client was a victim of a crime may be released to the proper authorities.

You have the right:

- To be treated in a humane and dignified way.
- To be informed of your treatment options, risks, and benefits.
- To take an active role in treatment planning.
- To have questions answered fully.
- To have confidentiality and privacy within legal/ethical guidelines.
- To facilitated review of your clinical information.

You have the responsibility:

- To be honest in providing information.
- To keep your appointments, to be on time, and to give a 24-hour notice if you should need to cancel your appointment.
- To be free of alcohol/drugs during your session.
- To respect the provider and facility, including supervision of children in the waiting room.
- To respect the privacy and rights of others.
- To know your insurance requirements, deductibles, and co-pays.
- To pay your co-pay, deductible, or full charge at the beginning of each appointment.



COORDINATION OF TREAMENT

It is important that all health care providers work together. As such, we would like your permission to
communicate with your primary care physician and/or psychiatrist. Your consent is valid for one year. If you
prefer to decline consent no information will be shared, however we do need your physicians name and
demographic information for insurance billing.

You may inform my physiciar	s)I decline to inform my physician
Address:	
Phone:	
NOTICE OF PRIVACY PRACTICE	S AND CLIENT RIGHTS
Practices is available on our webs acknowledgement does not mean	copy of the Notice of Privacy Practices, if requested. The Notice of Privacy e at www.nestpsychological.com or through the Office. Signing this ou have agreed to any uses or disclosures of your protected health tlined in the Notice of Privacy Practices.
Signature	Date
CHILD SUPERVISION Children's Names & Ages	
	<u> </u>

Nest Psychological Services, PLLC strives to maintain a peaceful therapeutic environment to enhance well-being and healing. This includes keeping noise and activity levels to a minimum to avoid disrupting services. Many of our services are best provided in a quiet environment and may not be valid if disrupted.

We would prefer that a child always be supervised by a responsible parent or other adult at all times while at Nest Psychological Services, PLLC. Please keep the following in mind:

- 1. Nest Psychological Services will neither provide supervision nor assume liability for your children's safety.
- 2. Children under the age of 12 should <u>never</u> be left unsupervised.
- 3. Rough play or disruption to other Nest Psychological Services services, guests, or practitioners will not be tolerated. No climbing on any surfaces or furniture is permitted.



PRESENTING PROBLEM AND PAST TREATMENT

Initial _____

Biological Mother's Full Name:	
Biological Father's Full Name:	
Current Legal Guardian:	
Is the child adopted?	Is the child in foster care?
If in foster care, list dates of all	removals and placements with reasons:
Please briefly describe why you	ı are seeking services for you child:
How long has your child had the	s problem?Did something happen before it started?
If your child has been diagnose	d with a mental health disorder, please list here:
	health treatment before? If so, when?Where?
What was most helpful about yo	our child's mental health treatment?
What was least helpful about yo	our child's mental health treatment?
	al testing before? If so, when?
Is your child receiving other me	ntal health services such as: Psychiatrist Substance Abuse Treatment _ Case Management Crisis Services
If yes, Provider's name:	Phone:Agency:
Is your child receiving services	with Dept of Rehabilitative Services or other Agencies?
Has your child ever been hospi	talized for psychiatric reasons?If so, when?
Where?	_ Briefly describe the reason:
	I thoughts? Yes/No Has your child ever attempted suicide? Yes/No What was going on that lead to these feelings/thoughts?



Now	<u>DMS:</u> Please check any problems that your cheast		☐ Bored easily
	☐ Change in appetite (more or less)		☐ Learning difficulties
	□ Feeling sad		□ Often lose things
	□ Crying spells		☐ Excessive dieting/exercise
	☐ Too little sleep (falling or staying asleep)		☐ Obsessed with losing weight
	□ Sleep more than usual		☐ Use of laxatives
	□ Fatigue		☐ Engage in self-induced vomiting
	□ Loss of interest &/or pleasure		☐ Eating things that are not food
	□ Avoiding friends or family		□ Vandalism
	□ Expect failure		☐ Fire-setting
	□ Decreased concentration		☐ Lack of remorse for wrong-doing
	☐ Thoughts of death		□ Selfish
	☐ Cutting or burning oneself		☐ Bullies/gets in fights
	☐ Suicide plan or attempt		☐ Lying
	□ Depression		☐ Truancy
	□ Often sick		☐ Theft
	□ Loneliness		☐ Argumentative/sudden anger
	□ Slow moving		☐ Defiant of authority
	☐ Hopelessness		☐ Temper tantrums
	□ Confusion		□ Stubborn
	□ Worthlessness		☐ Avoid adults
	□ Friendly	_	
	☐ Lack of confidence/Low self-esteem		☐ Afraid to leave a loved one
	☐ Guilt		☐ Easily embarrassed
			☐ Upset by minor changes
	Reckless or dangerous behaviorRacing thoughts		☐ Feeling detached from one's body
_	☐ Pressured speech		☐ Feelings of unreality
	·		☐ See or hear things others don't
	☐ Inflated self-esteem		☐ Believe things others tell you aren't t
	□ Obsessive thoughts		☐ Fear of strangers
	☐ Compulsive or repetitive behavior		☐ Difficulty trusting
	☐ Marital/family problems		□ Believe others are out to get you
	☐ Sexual problems		□ Intrusive thoughts
	☐ Relationship problems		 Avoid things related to traumatic eve
	☐ Long term memory problems		☐ Startle easily
	□ Short term memory problems		□ Flashbacks
	□ Wound up or tense more days than not		□ Nightmares
	□ Panic attacks	Othe	er symptoms not mentioned above
	□ Irritable		
	□ Anxiety .		
	□ Easy going		
	☐ Muscle tension	How	do these symptoms affect your child's life?
	☐ Irrational fear of something or someone		
	☐ Talking/acting w/out thinking		
	☐ Fidgety, restless, overactive		
	 Difficulty paying attention 		
	□ Frequent day dreams		



Have you ever been told that y □ ADHD □ Anxiety □ Depre		•	
		nd situations as well as other chil	dren their age? Yes/No
How would you rate your child	's intelligence: 🗆 E	Below average □ Average □ Al	pove Average
Does your child play primarily	with children: T	heir age □ Older □ Younger	
Describe any problems your c	hild has interacting	g with other children:	
Describe any problems your c	hild has interacting	g with adults:	
If your child is currently using a	any substances, p	please describe when and where	they typically use:
Physician's Name Specialty		What are they treating your child for?	Dates of treatment
	Primary Care Physician		

_____ Date of last dental exam: ___

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Date of last physical exam: __



Side

Taken as

Please list all prescription, non-prescription medications, and supplements below:

Name of Medication	Prescribed by	Dosage/Frequency	Helpful?	Side effects/comments	Taken as Prescribed?
			\Box Y \Box N		
			\square Y \square N		
			□Y□N		
			□Y□N		
			□Y□N		
			\Box Y \Box N		
			\Box Y \Box N		
			□Y□N		
			\Box Y \Box N		
			□Y□N		
			□Y□N		
□Hypertens □Heart dise □Arterioscle □Arthritis □Kidney dis □Varicose v □Phlebitis □Blood disc □Cancer/Ma □Diabetes □Accident _	sion ease erosis sease veins order alignancy	□ PMS/painful menstrua □ Easy bruising □ Skin rash □ Allergies □ Asthma □ Skin sensitivity □ Environmental sensitiv □ Numbness/Stabbing F □ Sensitive to touch/pre □ Abscess or open sore □ Thyroid □ Hypo (low) cal condition affect your li	vity Pain ssure	□ Seizures □ Head injury □ Headaches □ Back pain □ Chronic pain □ Fibromyalgia □ Chronic fatigue □ Digestive disorder □ Operations □ Infectious Diseases n) □ Other	
		_			
Is your child	d on a special die	et? If so, please explain: _			
What is you	ır child's activity	level? Chores only O	R min mod	derate exercise:	times/week
What is you	ır child's highest	weight? Current? _			

Name of



How many hours does your child sleep at high staying asleep? Nightmares?	nt?Does your child have trouble: falling asleep?
Has your child ever had a neurological exam of	or FFG? Ves No
Does your child have problems with: ☐ Hearin	
If so, please explain:	
Are your child's immunizations up to date: \square Y	es □ No
DEVELOPMENTAL HISTORY	
Pregnancy planned unplanned	
	gnant?
Did the mother have problems during pregnan	
Child's birth weight:	Was child premature? □ Yes □ No
Check one: ☐ Breast fed ☐ Bottle fed At what	at age was this type of feeding discontinued?
	ere any problem with weight gain? ☐ Yes ☐ No
	there any difficulties?
At what age was the child toilet trained?	Were there problems with wetting or
soiling afterwards?	recting your child?
	recting your crima:
FAMILY HISTORY	
	s □ No If no, when did they separate?
	The first, when all they departure.
-	
Describe visitation arrangements:	
List all members of household, ages, and rela-	tionship to child:
1	5
2.	6.
3	7
4.	8.
4	0
Has any blood relative of your child (parent si	ibling, grandparent, aunt, uncle, etc.) ever had issues or
been diagnosed with any of the following:	billing, grandparont, dant, anoto, oto.) over ridd ledded or
Mental Illness Suicide Alcoholism	Drug Problems Seizure Disorder
•	·
has your child ever been emotionally/mentally	v, sexually or physically abused?
Has your child ever been in a war zone or civi	I unrest? Experienced a natural disaster?
	other traumatic experiences?
Doon a violini oi a ciline: Hau	other tradition experiences!



SCHOOL Name of School:			
Address:			
Phone:	Current Grade:	Teacher:	
Does your child have	an Individualized Education Plan o	r 504 Plan? Yes No	
• • • •	red to be submitted to the office as	•	
	ad to repeat a grade? Yes No _		
Does your child's tead	cher report any problems at school	? Yes No If so, pleas	se explain:
	or concerns you would like your ch		
<u>SPIRITUAL</u>	spiritual or religious in any way? P		
•	y loss or death in your life that is c	, ,	
How do you cope with	n loss and/or death?		
CULTURAL			
What language(s) are	spoken in your household?		
How would you descri	ibe your child ethnically or culturally	y?	
Does your child have	any physical disabilities?		
FINANCIAL HISTORY	 <u>Y</u>		
What are your family's			
Does your family rece	ive any kind of assistance with foo	d, housing, or other nece	essities?
Does your family struc	gale with your hills? Does	your child have transpor	tation?



HOUSING	
Has your family been facing being homeless?	_ Do you have issues where you live
now (unsafe housing or neighborhood, poor relationship with neighborhood,	nbors or landlord)?
LEGAL HISTORY	
□ No legal history	
☐ History of involvement in legal system (describe)	
□ Served detention time For what crime(s)?	
□ Current legal charges (describe)	
☐ Involvement with Child or Adult Protective Services (describe) _	
Thank you for the time and effort you invested in completing to understand your child more fully and be better able to assist	
I have answered all questions accurately to the best of my knowled	dge:
Guardian Signature	Date



Authorization to Release Protected Health Information (PHI)

I,, pa	arent/guardian of (child's name)		
(Date of child's birth)	e of child's birth) give permission to Nest Psychological Services to		
end and/or discuss confidential case records and/or test results, to send treatment summaries and			
diagnosis information to and to receiv	e confidential information from my primary care physician,		
psychiatrist, or other person/entity:			
Name:			
Address:			
	Fax:		
•	ected under Federal and State regulations and that information to tain information pertaining to medical, psychiatric, substance IV/AIDS related information.		
This consent shall be in effect from (No longer than one year)	until		
(Signature of Patient/Guardian)	(Date)		
(Signature of Witness)			



Credit Card on File Agreement

I agree to allow Nest Psychological Services to keep my		
credit card information on file. It is required by my insurance company for my co-pay to be paid prior		
to my appointment. Therefore, I agree and permit Nest Psychological Services to charge my credit card for mine or my minor child's co-pay in the event that prior to the appointment I am not able to be		
reached or should the front office be unavailable to take my payment. I understand that no one		
will contact me prior to making this charge as it is understood that if I owed a co-pay for an		
appointment that I have completed the co-pay charge will be charged to my credit card. I also		
agree to allow my card to be charged for a no-show appointment or missed appointment without		
a 24-hour prior notice to the office if I have missed an appointment more than 2 times.		
Signature:		
Date:		
Witness:		
Date:		



TeleMentalHealth Consent Form

This form is to be completed in addition. It does not replace the standard Consent and Services Agreement.

I hereby consent to engaging in telehealth with a provider at Nest Psychological Services, PLLC. I understand that "telehealth" includes the practice of health care delivery, diagnosis, consultation, treatment, transfer of medical data, and education using interactive audio, video, or data communications. I understand that telehealth also involves the communication of my medical/behavioral health information, both orally and visually, to health care practitioners located and licensed in the Commonwealth of Virginia.

I understand that I have the following rights with respect to telehealth:

- -I have the right to withhold or withdraw consent at any time without affecting my right to future care or treatment nor risking the loss or withdrawal of any program benefits to which I would otherwise be entitled.
- -The laws that protect the confidentiality of my medical information also apply to telehealth. As such, I understand that the information disclosed by me during the course of my services is generally confidential. However, there are both mandatory and permissive expectations to confidentiality, including, but not limited to reporting child, elder, and dependent adult abuse; expressed threats of violence towards an ascertainable victim; and where I make my behavioral or emotional state an issue in a legal proceeding.
- -I understand that there are risks and consequences from telehealth, including, but not limited to, the possibility, despite reasonable efforts on the part of my psychologist that: the transmissions of my medical information could be disrupted or distorted by technical failures; the transmission of my medical information could be interrupted by unauthorized persons; and/or the electronic storage of my medical information could be accessed by unauthorized persons.
- -I understand that I may benefit from telehealth, but that results cannot be guaranteed or assured.
- -I understand that I have a right to access my medical information and copies of medical records in accordance with Virginia law.

Insurance reimbursement:

I understand that my insurance may not cover telehealth with my Provider. I understand it is my responsibility to contact my insurance company to find out if my policy covers telehealth with my provider. I also understand that Nest Psychological Services, PLLC will bill my insurance, but this does not guarantee that my insurance will pay for telehealth mental services with my provider. If my insurance does not pay, I accept full responsibility for any payment due for services rendered by my provider. If my insurance does not cover telehealth for my Provider, I understand that I can request face to face services or ask for a referral to a provider that my insurance covers.

Signature of Patient/Legal Guardian:
Print Name:
Date: